

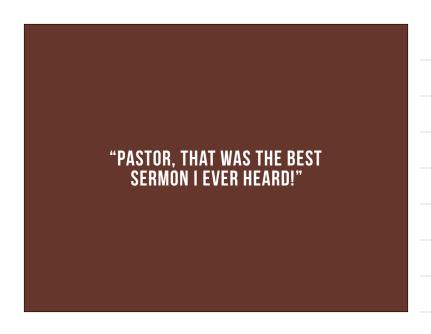


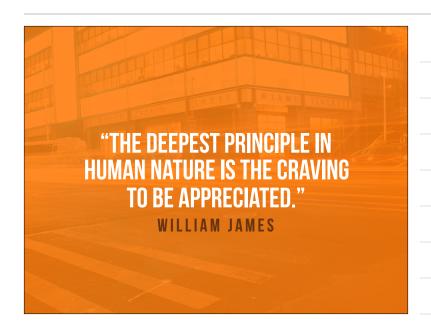






COMPLIMENTARY WORDS A simple, straightforward statement of genuine appreciation.



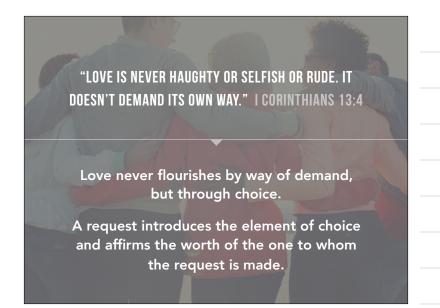












WE WERE TAUGHT IT AS CHILDREN BUT SOMEHOW
FORGET IT AS ADULTS: WHAT'S THE MAGIC WORD? IT
COMES IN THE FORM OF A REQUEST: "PLEASE!"

"A gentle word, a kind look, a good-natured
smile can work wonders and accomplish
miracles." William Hazlitt







